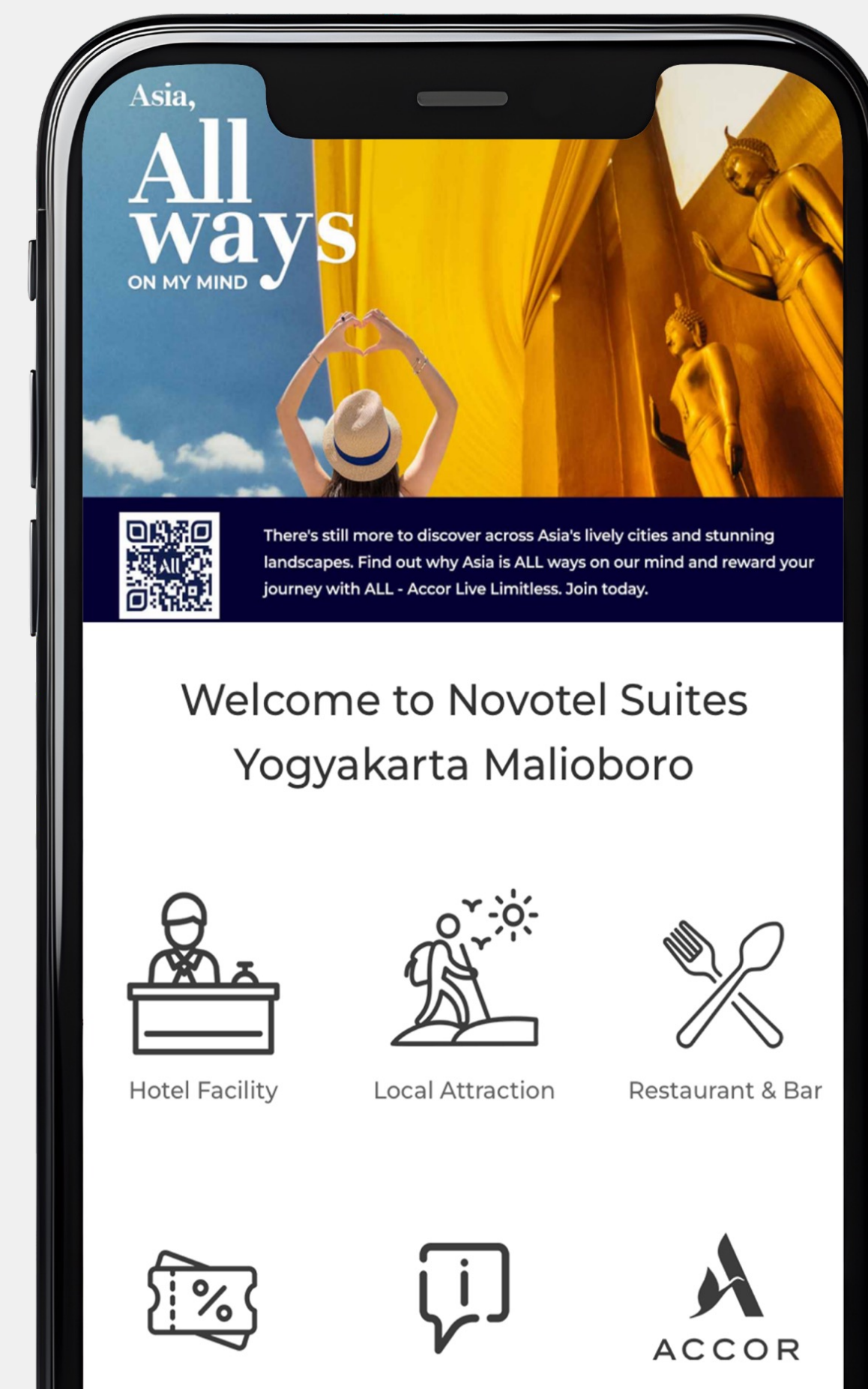
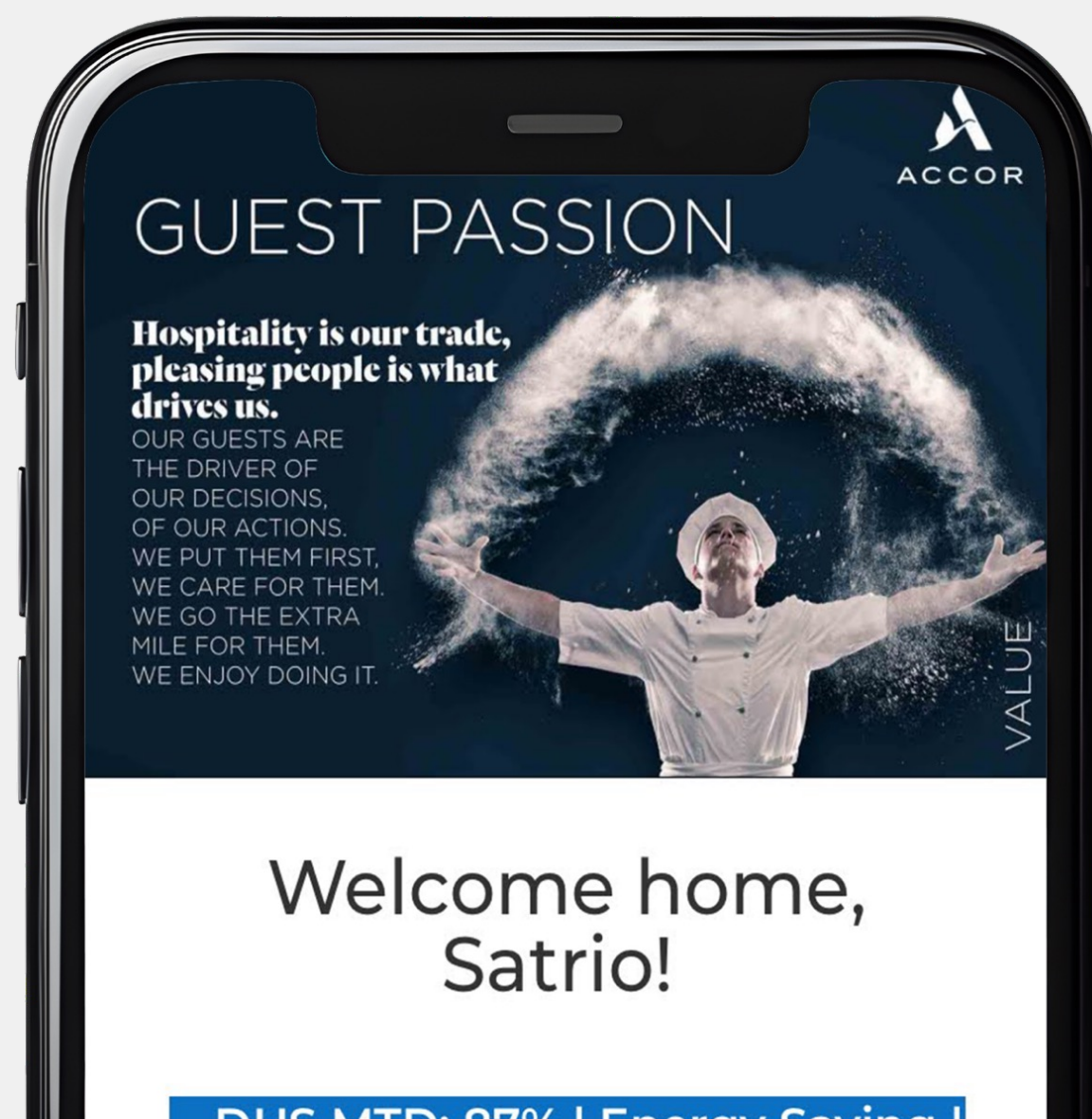


PELAGIA
PUSPA
AGRIPPINA

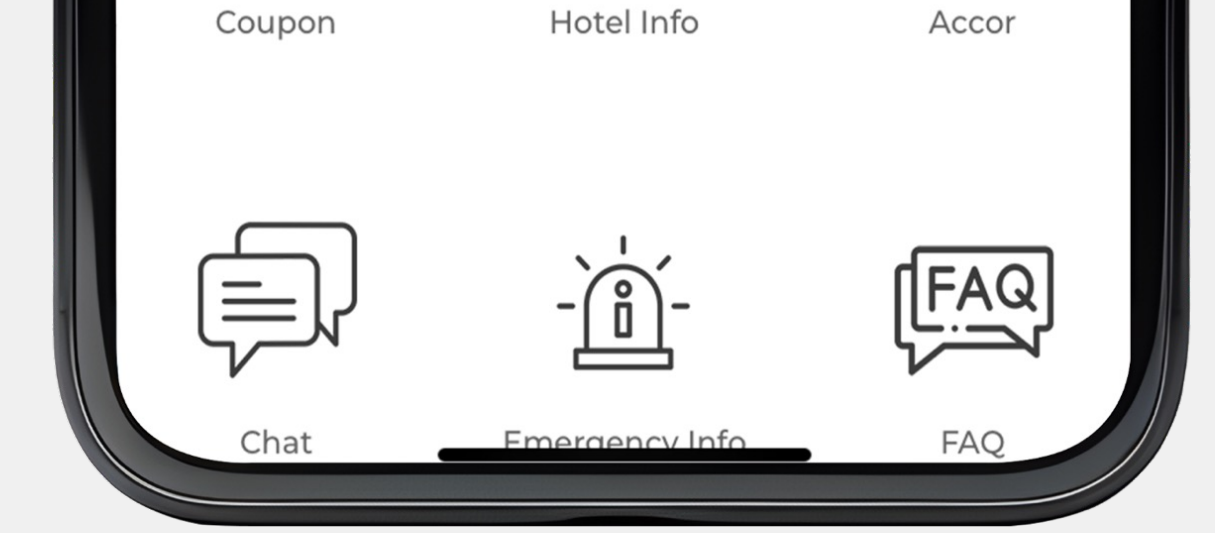
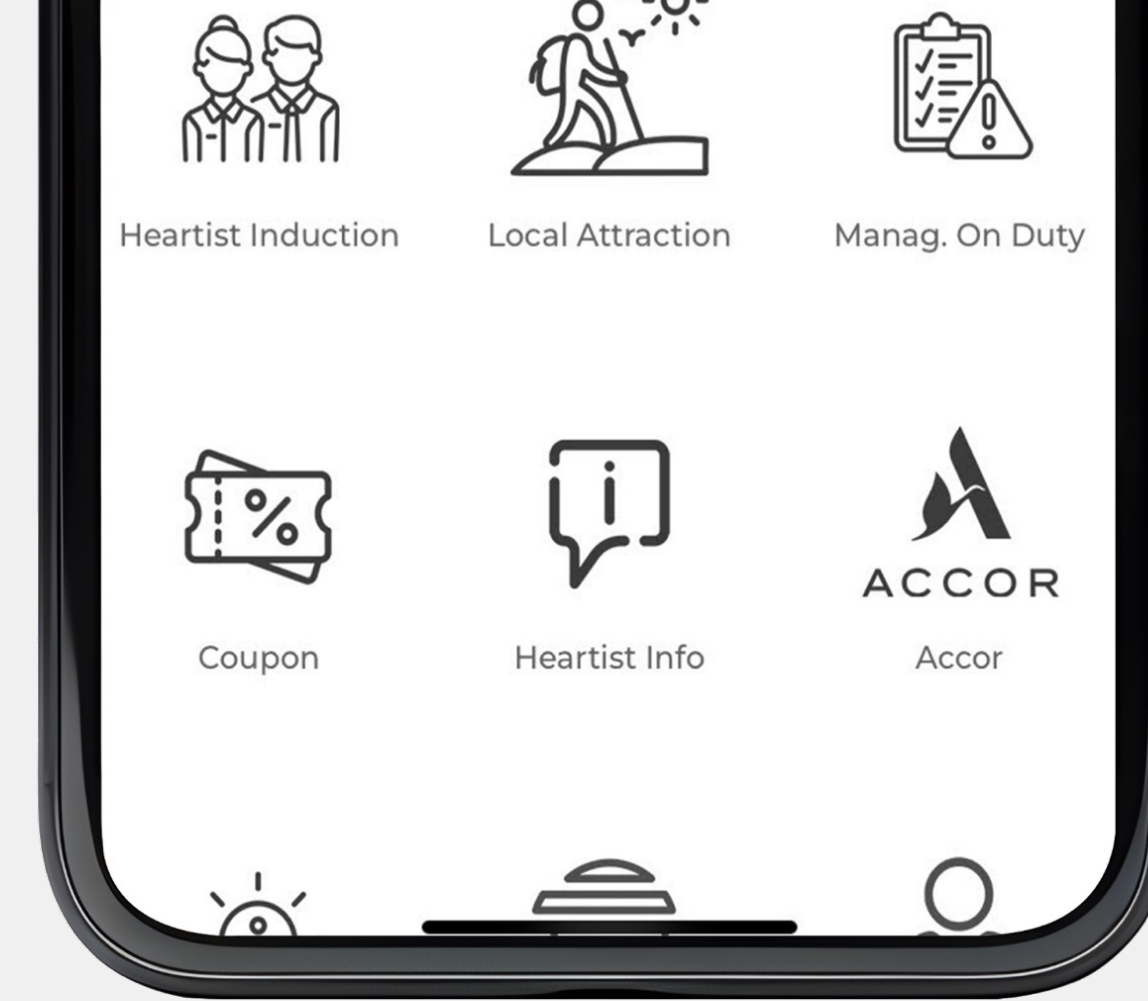


NOVOTEL
SUITES
YOGYAKARTA
MALIOBORO

I-TYTO CONTACTLESS HOTEL DIGITAL CONCIERGE



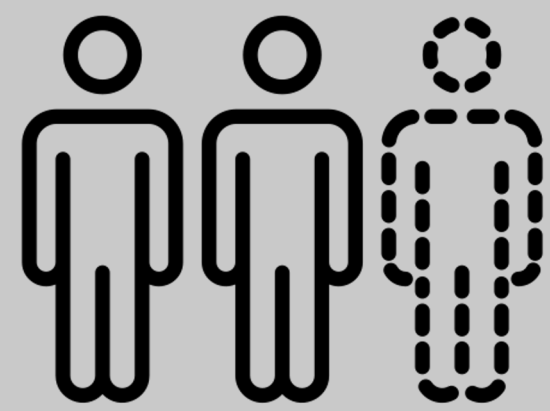
WHY?



THE HOTEL INDUSTRY IS RAPIDLY CHANGING AFTER COVID 19

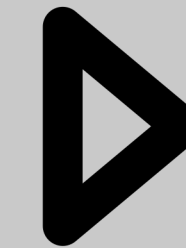


THE HOTEL INDUSTRY IS RAPIDLY CHANGING AFTER COVID 19



Hotel Labor Shortage

89% hotels in the Yogyakarta suffer staff shortages while travel is reaching pre-pandemic levels.¹



Impact

Reduce the reliance manpower but still increase operational effectiveness



Changing Guest Expectation

73% of guests prefer contactless-service and Covid has accelerated digital adoption in hotels.²



Impact

More concern social distancing, hygiene, and safety → contactless services

WHAT IS I-TYTO ?



simple website that can be accessed on any device without having to download and without any spending new hardware in the hotel.

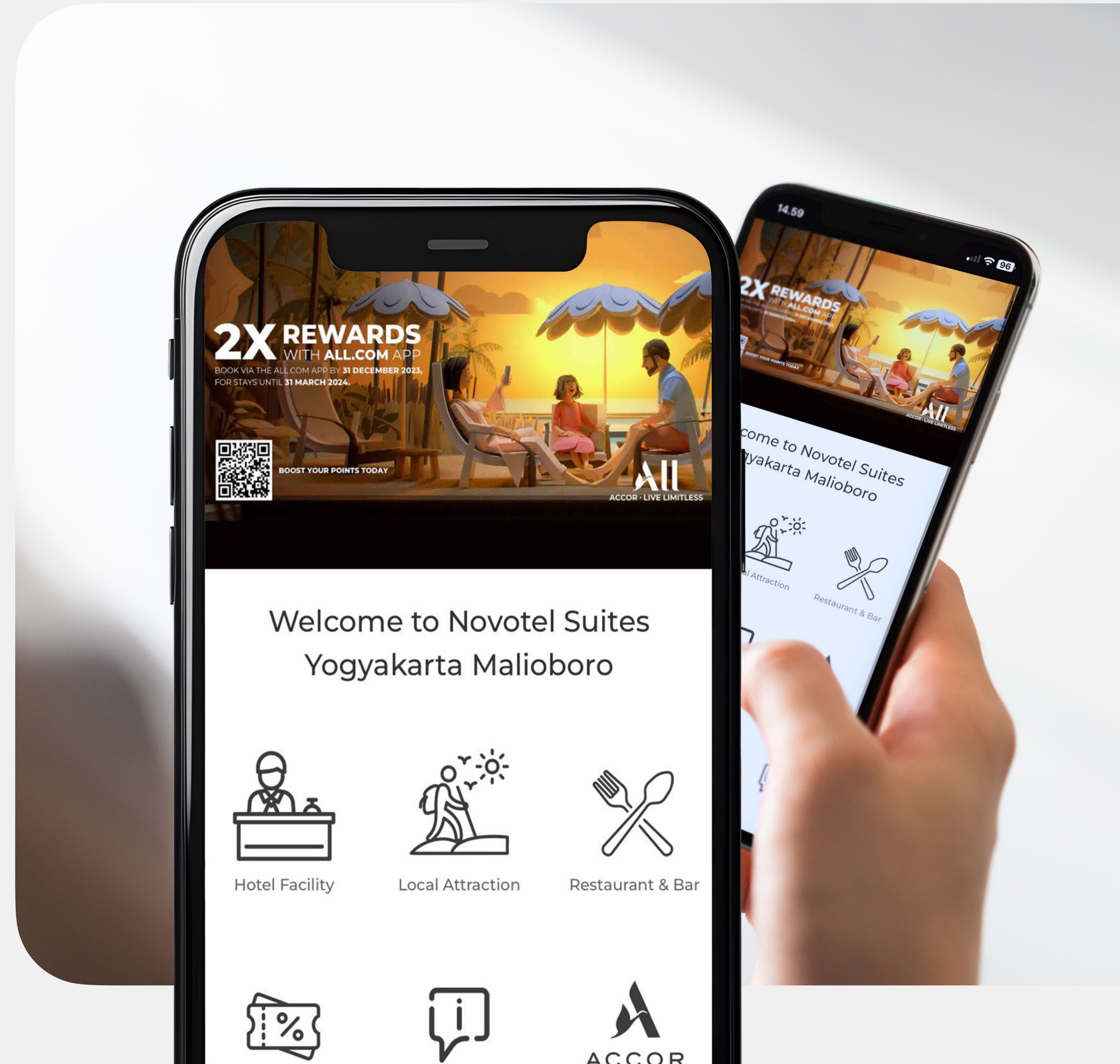




04

What is i-Tyto?

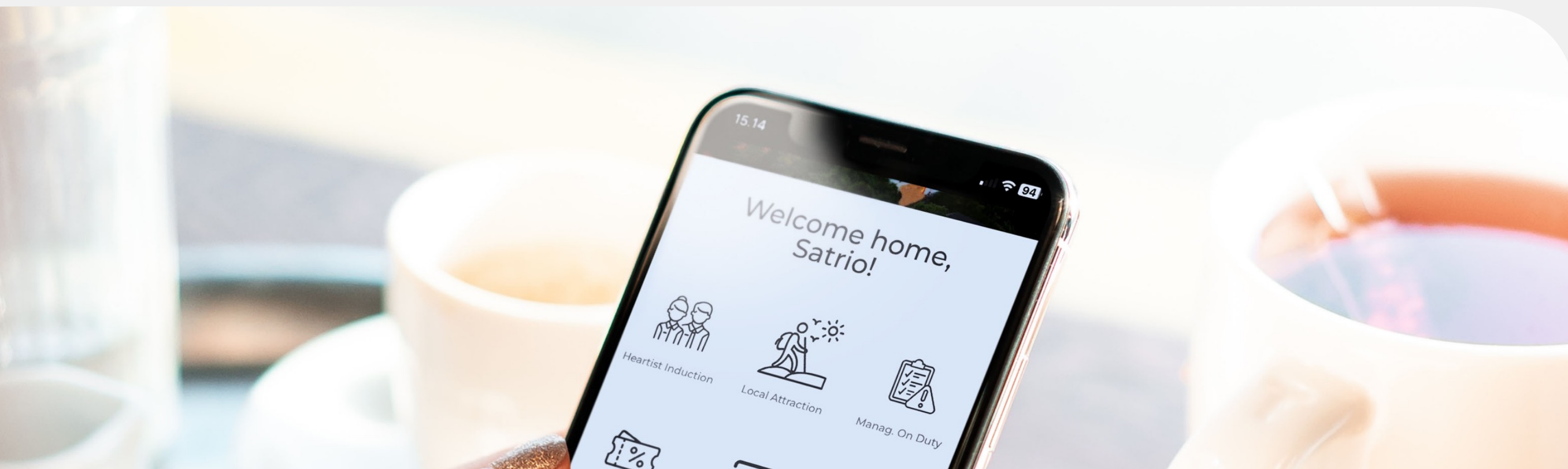
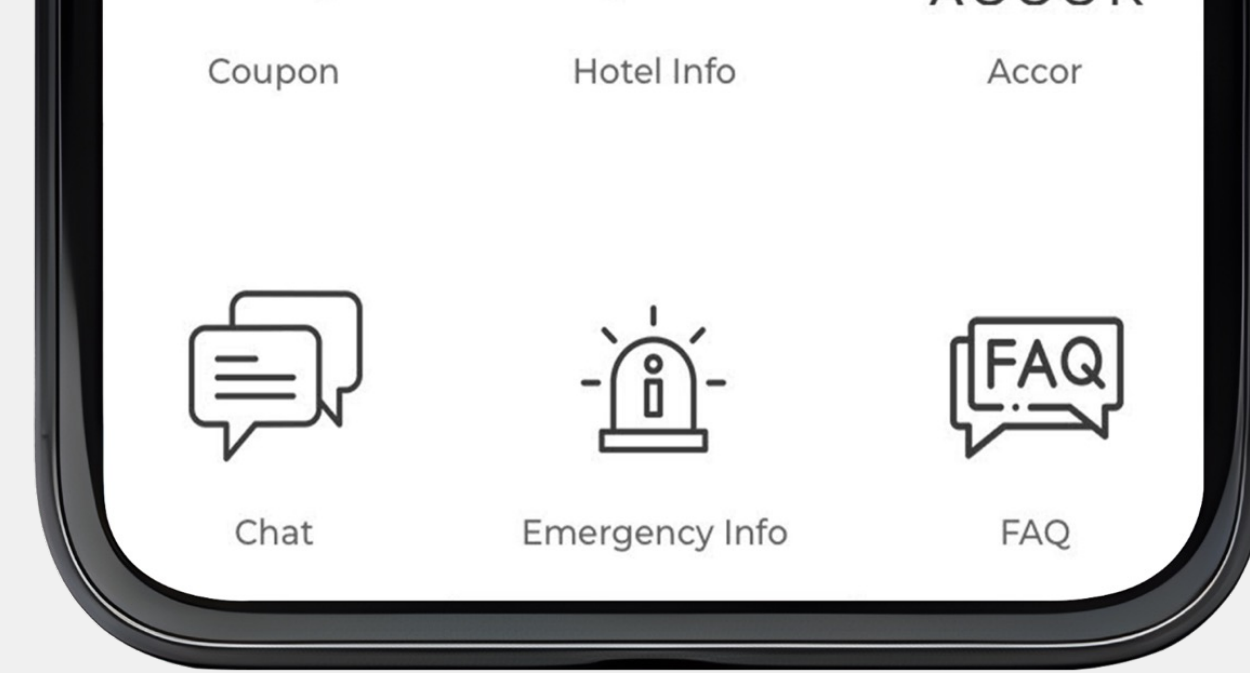
A digital information
and communication
tools



05

i-Tyto Hotel Digital
Concierge

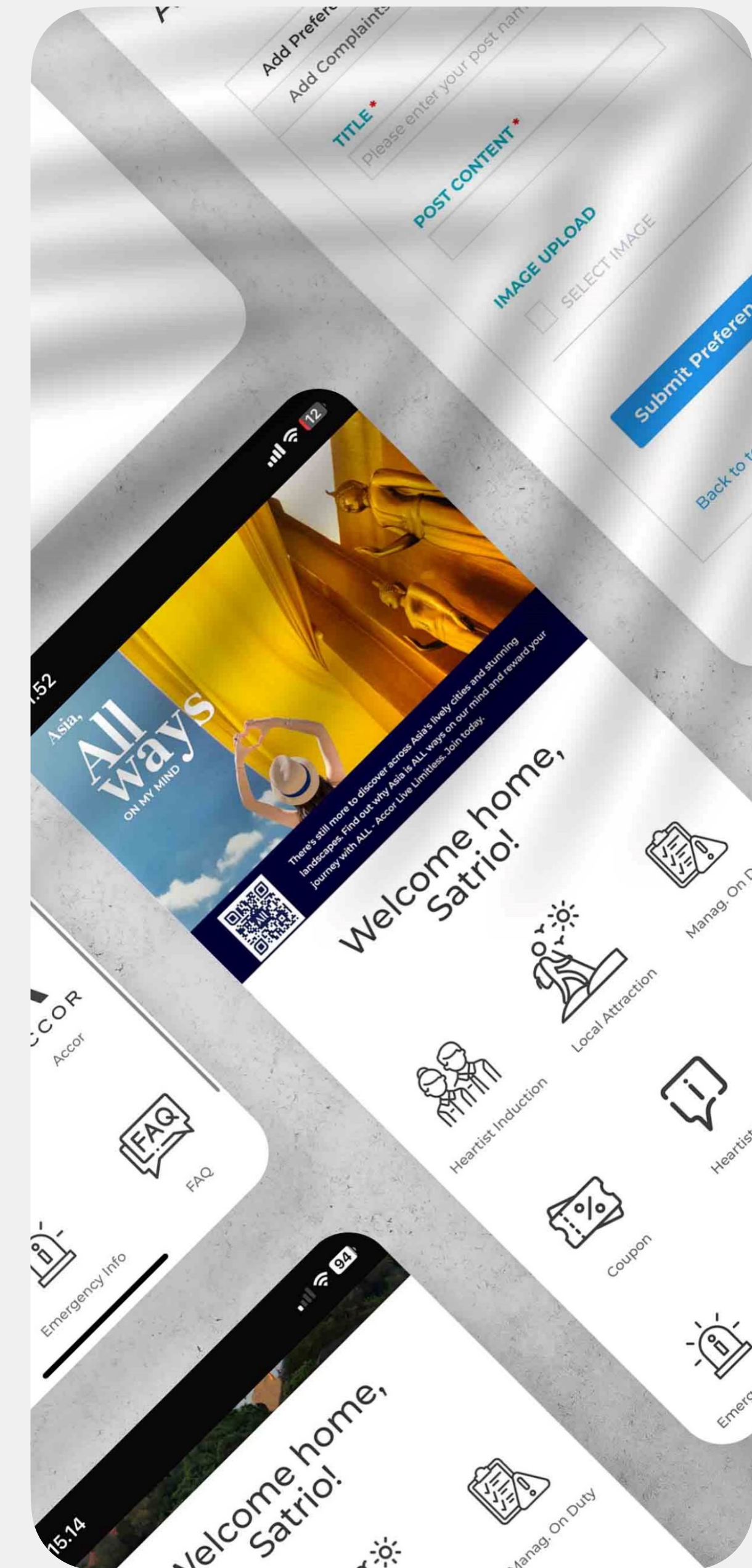
NOT ONLY FOR GUEST BUT ALSO FOR HEARTIST.





BENEFITS

- 1_ handling guest enquiries
- 2_ guest added value
- 3_ increase guest satisfaction





**Project
Executive**

Novi Soesanto



**Project
Manager**

Pelagia Puspa
Agrippina



IT Manager

Victor Dian



The team



**Web
Developer**

Satrio Budi

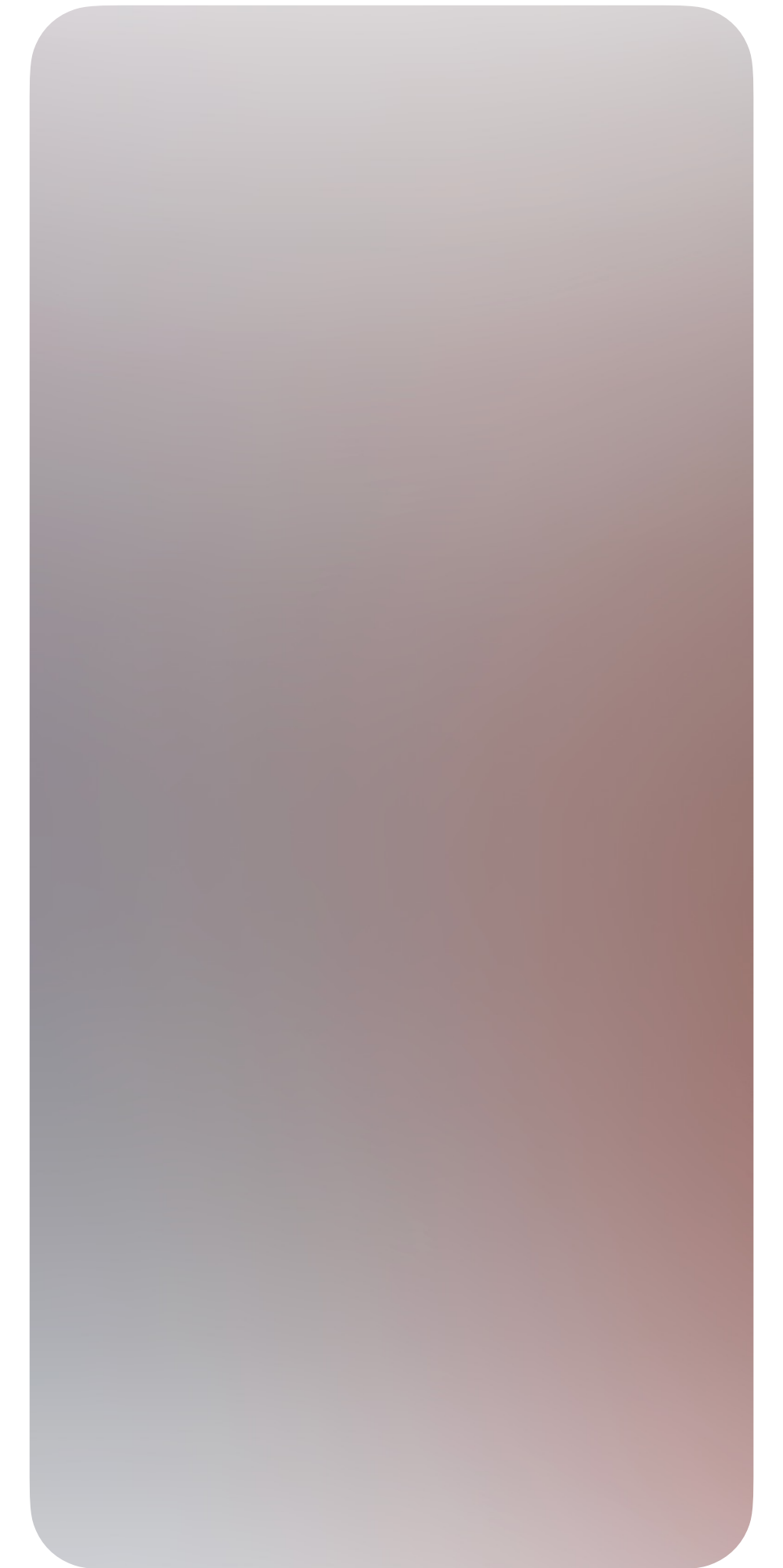


Marketing

Michelle Aristia

The team

FEATURES



13.11

81

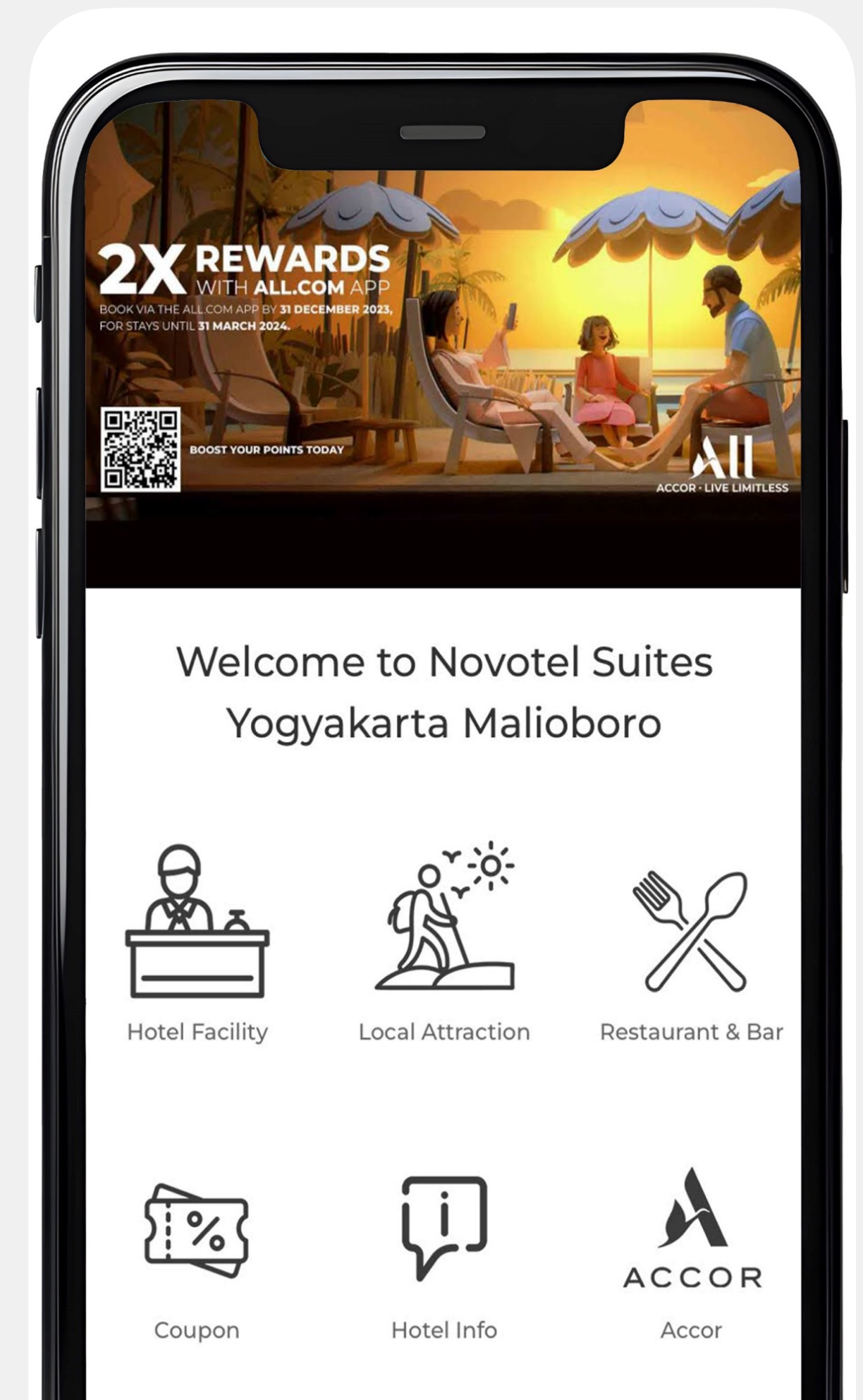
Asia,
**All
ways**
ON MY MIND



There's still more to discover across Asia's lively cities and stunning landscapes. Find out why Asia is ALL ways on our mind and reward your journey with ALL - Accor Live Limitless. Join today.

Welcome home,
Satrio!

I-TYTO FOR GUEST



14

The Features

9 Features



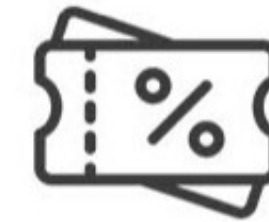
Hotel Facility



Local Attraction



Restaurant & Bar



Coupon



Hotel Info



Accor



Chat




Emergency Info






FAQ

<

 Welcome to i-Tyto! I am Novotel Suites Yogyakarta Malioboro's Digital Concierge. If you need help, please simply reply to this message. How may I assist you?

Please inform your Room Number, and Your Name

Type here and press enter..   

516 Angginginyas w - i-Tyto Closed

Saturday, January 6 2024, 15:02

Concierge (System Message)
Welcome to i-Tyto! I am Novotel Suites Yogyakarta Malioboro's Digital Concierge. If you need help, please simply reply to this message. How may I assist you? 15:02

516 Angginginyas w
Please inform your Room Number, and Your Name 15:02

516 15:02

Reservation 2 (Reservation 2) has joined the conversation. 15:02

516 Angginginyas w
Angginginyas w 15:02

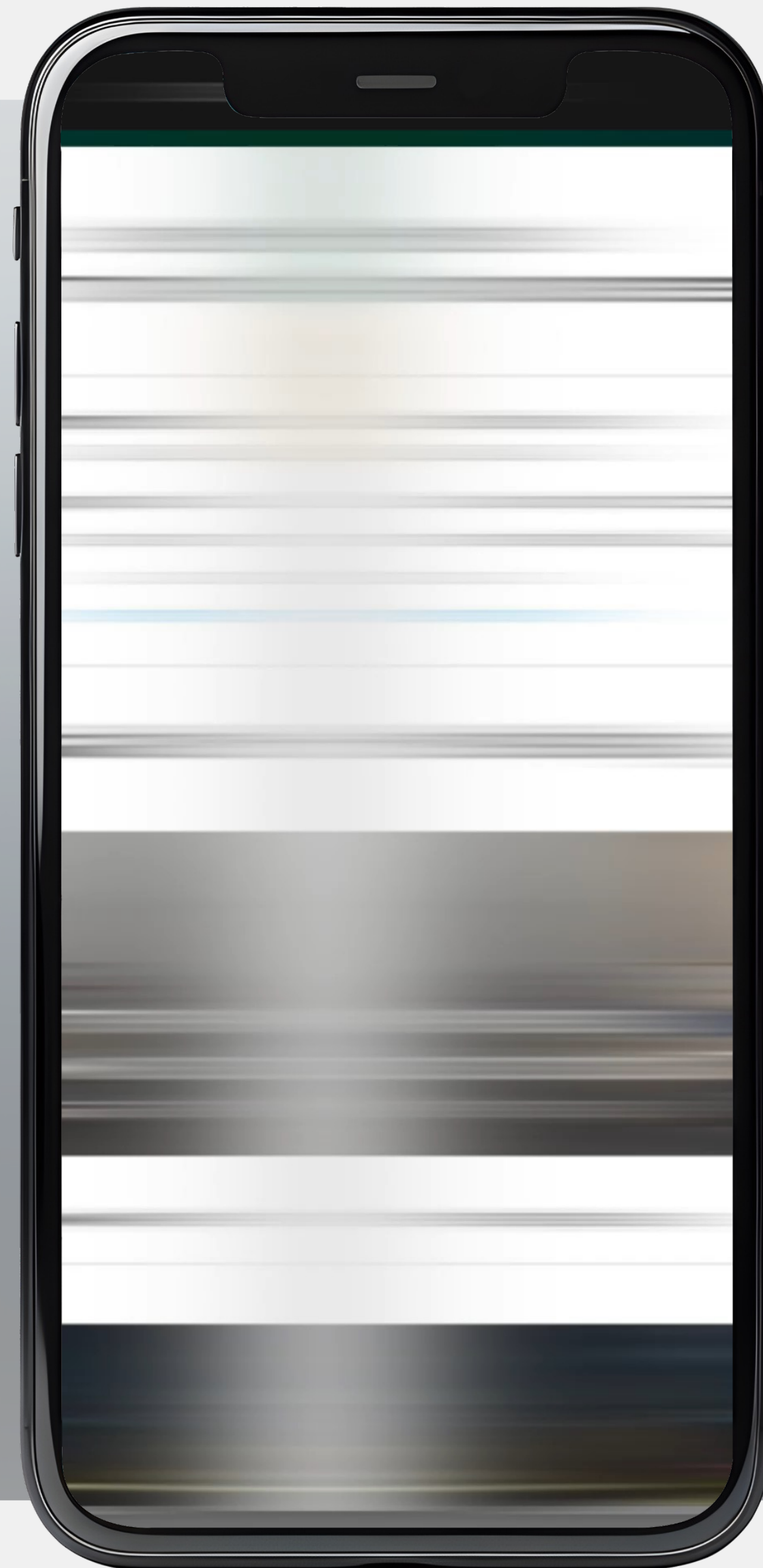
Reservation 2 (Reservation 2)
Ada yang bisa dibantu Ibu? 15:03

516 Angginginyas w
Resto buat bfast lantai brp? 15:03

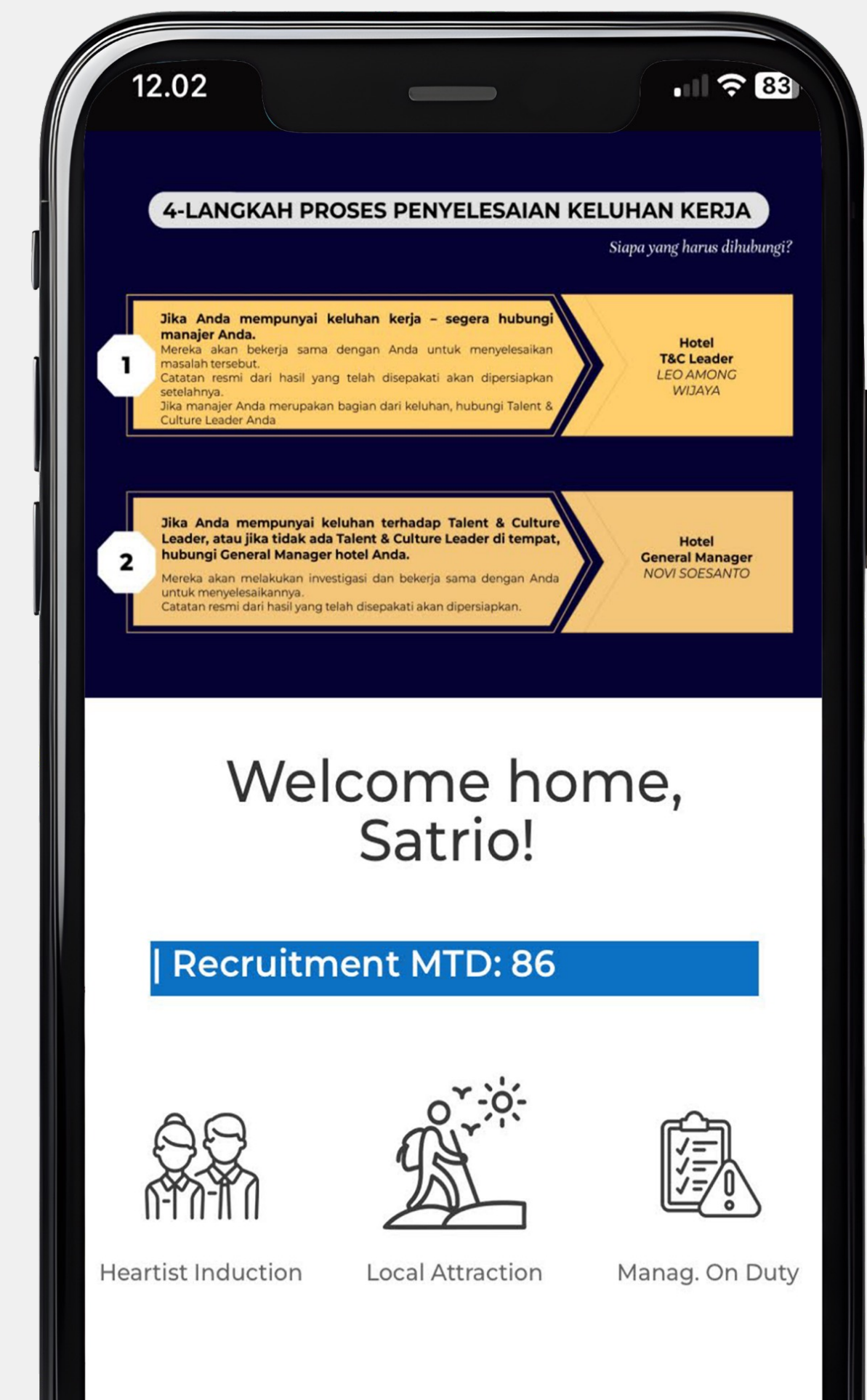
Chat Box

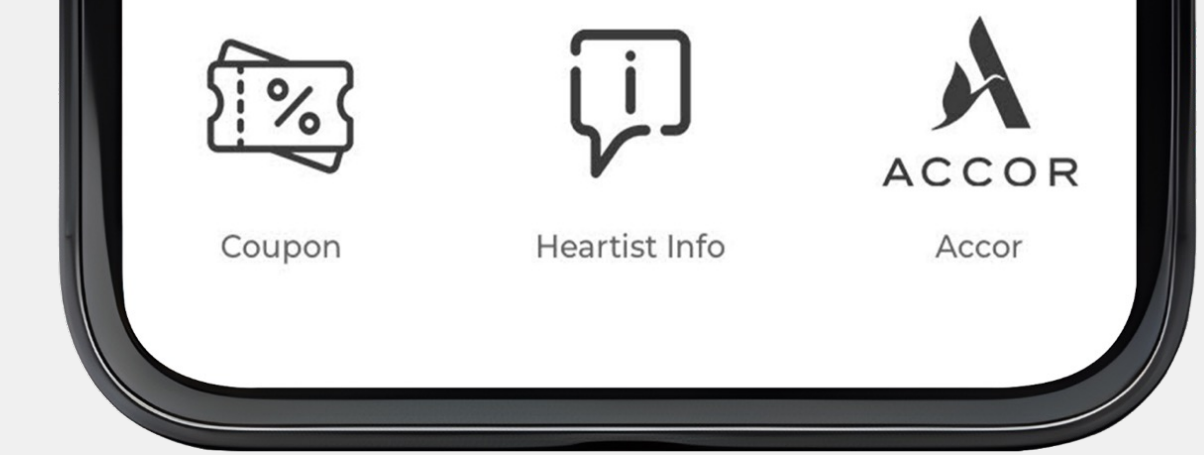
works as a two-ways communication for both Guests and Hotel's team members

handling guest enquires, as guest added value, and finally will improve the overall hotel experience.



I-TYTO FOR HEARTIST

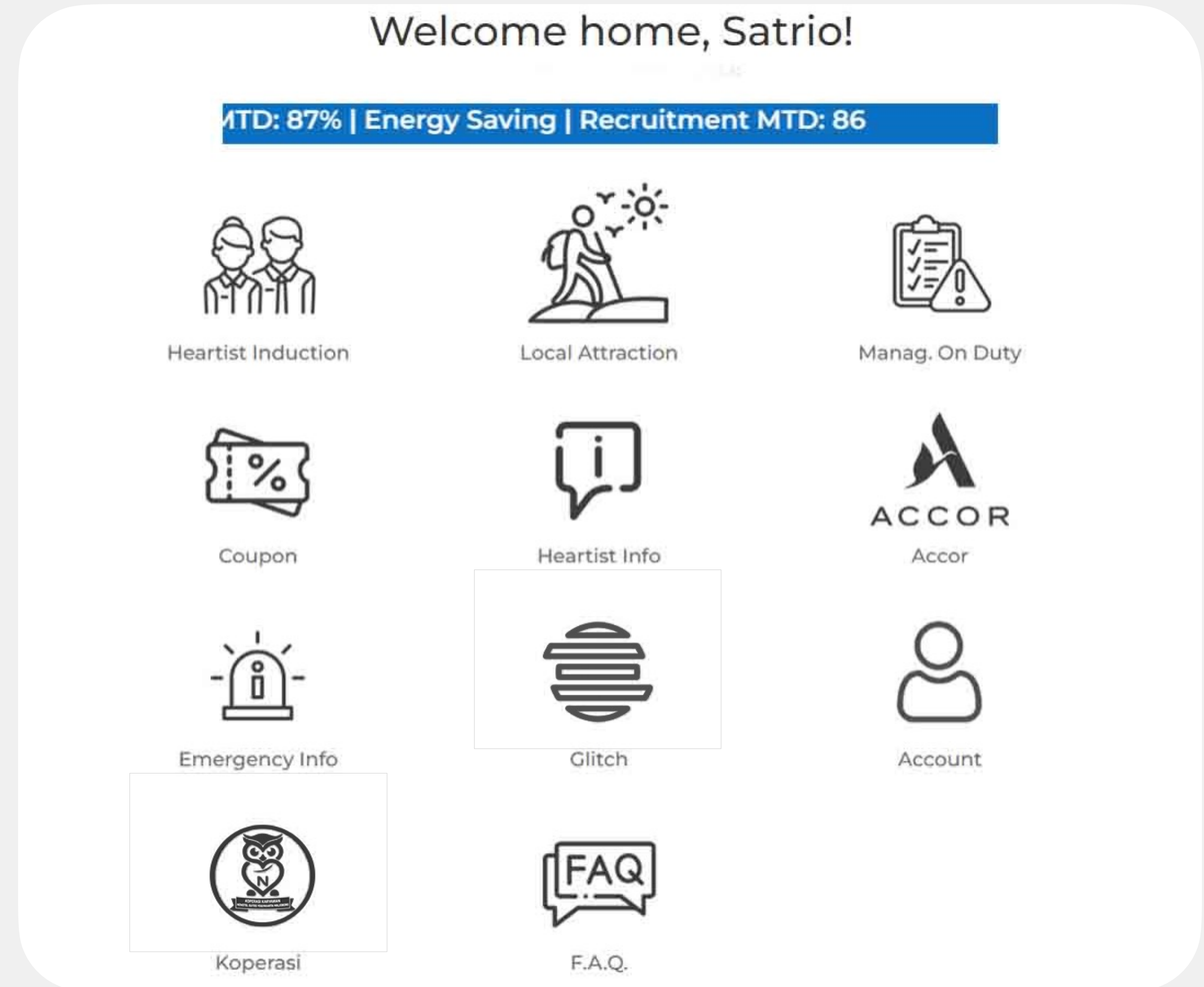


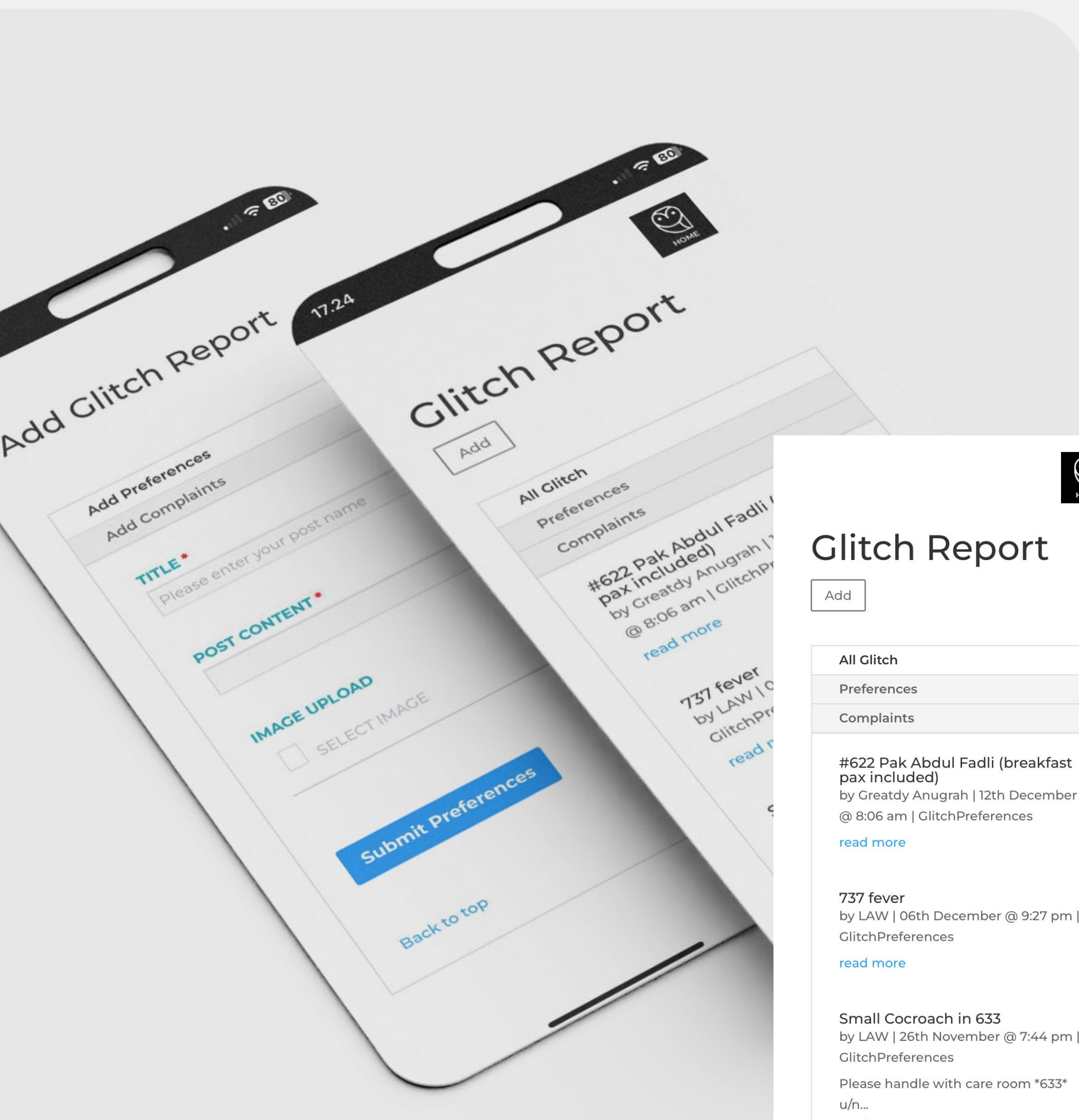


18

The Features


11 Features,
and highlight info





Glitch Report

heartist can convey information about guests preferences, comments, and compliment.



Glitch Report

[Add](#)

- All Glitch
- Preferences
- Complaints

#622 Pak Abdul Fadli (breakfast pax included)
by Greatdy Anugrah | 12th December @ 8:06 am | GlitchPreferences
[read more](#)

737 fever
by LAW | 06th December @ 9:27 pm | GlitchPreferences
[read more](#)

Small Cocroach in 633
by LAW | 26th November @ 7:44 pm | GlitchPreferences
Please handle with care room *633*
u/n...
[read more](#)

633 Find a Small Cockroach in the Room



“Koperasi” (Cooperative Banking)

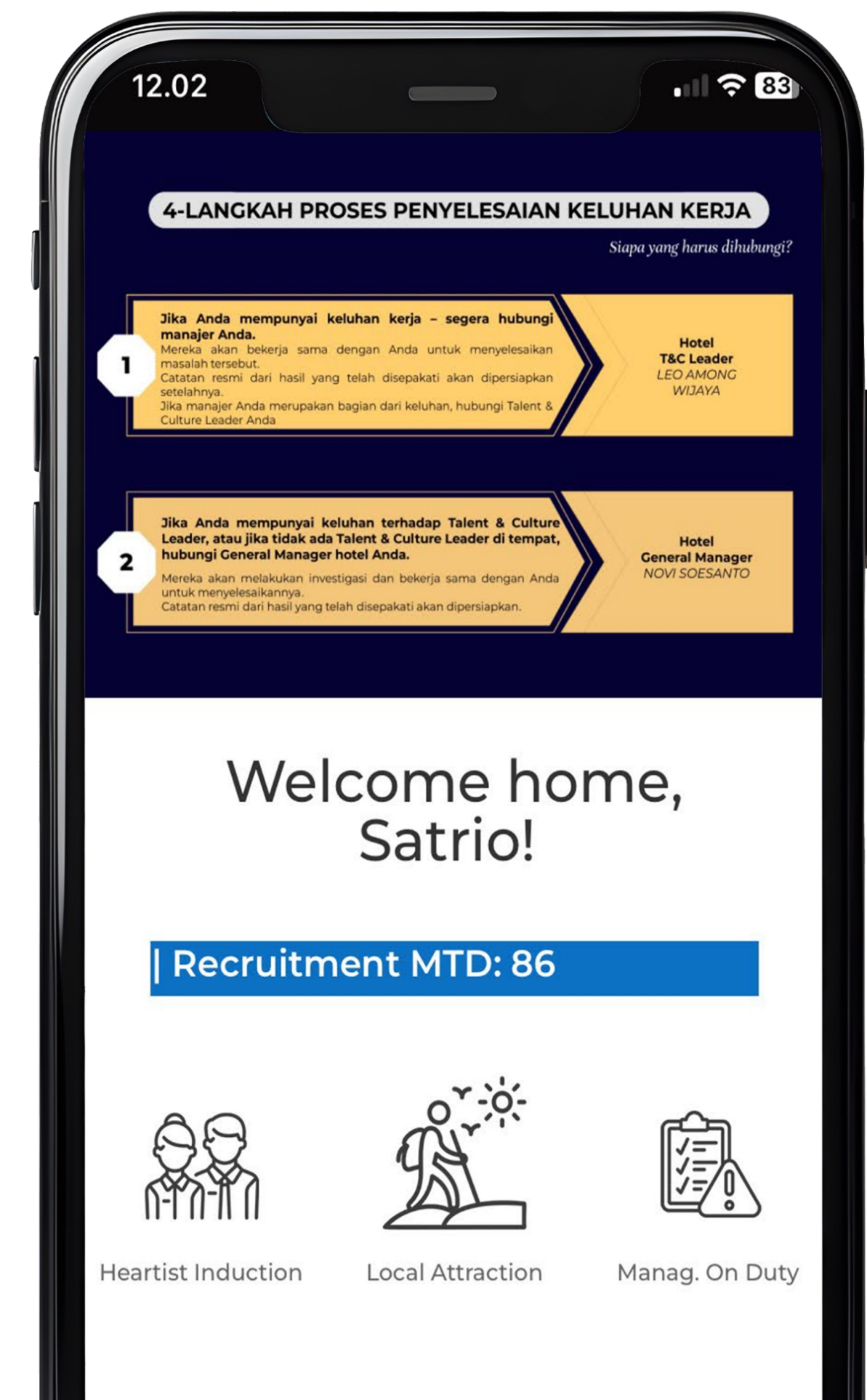
Address heartist capital needs : Saving & Loan. Easy to register, see loan simulation and period, and also update status loan.

Recently the total transaction at \$ 13.000.

Allow the Heartist to
work more efficient,
and to ensure the
cost saving.



WHAT'S NEW?



Catatan Pinjaman

Nama	Tanggal Submit	Unique ID
Satrio Budi Prasajo	Mar 12, 2024 at 20:42	BPK

Geser ke kanan →

Disclaimer: Catatan pinjaman bukan menjadi acuan utama pada koperasi, melainkan untuk alat bantu mengetahui pinjaman berbasis antrian dari i-Tyto.

Apabila data tidak ada atau tidak sama harap gunakan form manual atau tanyakan bendahara sebagai acuan.

Usahakan agar selalu indent melalui i-Tyto agar data sinkron dengan buku besar koperasi. Data bendahara (buku besar) tetap menjadi patokan **utama** pinjaman.

Koperasi Update

Loan notes feature - allows heartist to track loan seamlessly, enhancing convenience and service.

Beach Destination



Shopping C

- Calendar of Event
- Destination
- Visiting Jogja
- CCTV Jogja

Destination

Explore local attractions and hidden gems with our hotel's digital concierge. Tailored recommendations ensure you experience the best of your destination effortlessly.

All & Accor Plus Offer

Hari ini | Agustus 2024 | Cetak | Minggu | Bu

Min	Sen	Sel	Rab	Kam	Jum	Sab
28	29	30	31	1 Agu	2	3
Urban Figure Room Package Choice is Yours, Double Rewards Point Meeting APP Bonusing Offer – 20% Reward Points ARTJOG 2024 ROOM BUNDLING 3x Bonus Offer Campaign (ALL sampai 11 Aug, AP sar						
4	5	6	7	8		
Urban Figure Room Package Choice is Yours, Double Rewards Point Meeting APP Bonusing Offer – 20% Reward Points ARTJOG 2024 ROOM BUNDLING 3x Bonus Offer Campaign (ALL sampai 11 Aug,						
11	12	13	14	15		
Urban Figure Room Package Choice is Yours, Double Rewards Point Meeting APP Bonusing Offer – 20% Reward Points ARTJOG 2024 ROOM BUNDLING 3x Bor						
18	19	20	21	22		
Urban Figure Room Package Choice is Yours, Double Rewards Point Meeting APP Bonusing Offer – 20% ARTJOG 2024 ROOM BUNDLING						
25	26	27	28	29		
Urban Figure Room Package Choice is Yours, Double Rewards Point Meeting APP Bonusing Offer – 20% ARTJOG 2024 ROOM BUNDLING						

Jadwal acara ditampilkan dalam zona waktu: Waktu

MOD and Hotel Event Schedule

Hari ini | Agustus 2024 | Cetak | Minggu | Bu

Min	Sen	Sel	Rab	Kam	Jum	Sab
28	29	30	31	1 Agu	2	3
Ari Nurz	Akhmad	Leo Ami	Muhamad	Ayu Ika	RB Dwi	Aris Miy
4	5	6	7	8	9	10
Fitria Ar	Sapto	Agus Sa	Leo Ami	Pelagia	AKBP St	Leo Ami
11	12	13	14	15	16	17
Adi Purv	Lolita Ri	Pelagia	Leo Ami	Ari Nurz	AKBP St	Hari Pro Agus Sa
18	19	20	21	22	23	24
Victor D	Alip Cat	Prita Tri	Fitria Ar	Akhmad	Haifani	Aris Miy
25	26	27	28	29	30	31
Ari Nurz	Adi Purv	Sekar M	Mariza	Muhamad	Agus Sa	Pelagia

Jadwal acara ditampilkan dalam zona waktu: Waktu
Indochina - Bangkok

Google Kalender

MOD and ALL Calendar

Effortless to know the MOD schedule and now what's the current promo using the ALL calendar on our hotel digital concierge platform.